Donnchadh Mc Ginley

Full-Stack Developer

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Linkedin
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Portfolio
portfolio.litedev.dev

Github
github.com/dmcginley

Skills

HTM5 & CSS3	JavaScript	Git
PHP	MySQL/PostgreSQL	Bootstrap
Tailwind CSS	Photoshop	UX/UI

Frameworks/CMS

WordPress	Django	Next.js

Experience

Flo Web Design (Remote)

Feb 2024 – Jan 2025

- Diagnosed and resolved technical issues across multiple WordPress websites, ensuring seamless functionality and user satisfaction.
- Designed and implemented new website features to enhance usability.
- Managed SSL certificate renewals, ensuring secure and reliable site connections.
- Configured and optimized DNS records to ensure website performance and reliability.
- Performed regular maintenance checks, addressing vulnerabilities and enhancing system stability.
- Identified and resolved plugin conflicts and errors to maintain site compatibility and performance.
- Integrated and customized tools like Mailchimp and Contact Forms to optimize client communications and marketing outreach.
- Built dynamic, custom WordPress websites with custom CSS, and custom PHP page templates for robust functionality.
- Developed advanced site features using tools such as Advanced Custom Fields (ACF/SCF).
- Used cPanel and ManageWP for efficient server and website management, including troubleshooting, backups, monitoring, and uptime.

Freelance Web Developer (Remote)

Sep 2021 - Oct 2023

- Created intuitive UX/UI layouts and wireframes using Figma and Photoshop to ensure optimal user experience.
- Collaborated with clients to showcase their brand identity and meet their business objectives.
- Developed responsive, accessible websites using Semantic HTML, CSS, and JavaScript, ensuring cross-browser compatibility.

- Built and customized WordPress websites using the Block Editor, custom templates, and theme customization.
- Used Agile programming practices and utilized Kanban boards to streamline task management and deliver projects efficiently.

Sales and Service Consultant at Wayfair (Remote)

Jun 2019 – Jul 2021

- Acted as the first point of contact for UK customers, providing prompt and effective support across phone and email channels.
- Resolved customer issues, including order changes, delivery queries, and product defects, ensuring a suitable resolution and high satisfaction.
- Handled complaints, de-escalating conflicts and fostering positive customer experiences.
- Collaborated with various departments and suppliers to address and resolve complex issues.
- Provided customers with accurate timeframes for follow-ups, ensuring clear communication.
- Effectively managed time through ticketing systems and self-monitoring to prioritize and resolve tasks promptly.
- Work within the team to analyze difficult problems and hit the targets, and mentor new hires through the use of our groups

Teacher in Tai Chi (Dublin)

Sep 2006 - Dec 2017

- Served as a Teacher and Trainer in Tai Chi for over 10 years under the Master Deng School of Tai Chi.
- Designed and implemented structured class schedules to optimize learning flow and ensure steady progress for students of all levels.
- Managed timekeeping and class pacing to maintain a balanced curriculum, fostering a supportive and engaging environment.
- Promoted discipline, mindfulness, and physical well-being through well-structured and effective teaching methodologies.

Education

- **Code Institute**

  Sep 2021 – Dec 2022

  Diploma in Full Stack Software Development

- **Dún Laoghaire Institute of Art, Design and Technology (DLIADT)**

  Sep 2000 – Dec 2003

  Degree in Fine Art

- **Ulster University - Derry**

  Sep 1999 – Dec 2000

  Fine Art and Design Foundation